



July 7, 2020

To All Concerned Parties

Relia, Inc.
2-6-5, Yoyogi, Shibuya-ku, Tokyo
(Code number: 4708, First Section of the Tokyo
Stock Exchange
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Notification Regarding Establishment of Consultative Committee

At the meeting of the Board of Directors held on July 7, 2020, the Company established a consultative committee comprised primarily of outside experts to prevent recurrence and improve compliance in connection with the report on inappropriate service operations at the Company's Kagoshima Center, of which notification was made on June 16, 2020.

Details

1. Name

Consultative committee for preventing recurrence and improving company-wide compliance based on the Kagoshima incident

2. Purpose of the consultative committee

In light of inappropriate telephone solicitation practices and inappropriate editing of the audio recordings from such telephone solicitations at the Company's Kagoshima Center, the committee will consider policies for preventing recurrence of similar incidents and for detecting and addressing them at an early stage and will report and make recommendations on the following to the Board of Directors.

- (1) Evaluation, critical feedback, and recommendations on the adequacy of the content and implementation of the various existing measures
- (2) Critical feedback and recommendations on further additional measures
- (3) Monitoring of measures and critical feedback and recommendations on improvements as necessary

3. Composition of advisory committee

Chairperson	Akira Takeuchi	Attorney at Law, Certified Fraud Examiner, Proact Law Office
Member	Minoru Hayashi	Certified Public Accountant, KPMG FAS Co., Ltd.
Member	Mikako Yusa	Independent Outside Director of the Company
Observer	Hiroyuki Koga	Company Director, CFO/CCO/CPO, In charge of Overseas and Corporate
Observer	Hitoshi Kurokawa	Company Director, CIO, In charge of Sales and Operations
Observer	Toshiaki Maruoka	Audit & Supervisory Board Member of the Company

4. Response going forward

The consultative committee plans to report to the Board of Directors on an overall policy related to recurrence prevention and improvement of company-wide compliance (hereinafter “Overall Policy”) in around one month. Thereafter, the committee will monitor the implementation of specific measures in line with the Overall Policy and provide critical feedback and recommendations to the Board of Directors as necessary. The Company will carry out measures to prevent recurrence and improve compliance based on the critical feedback and recommendations of the consultative committee and redouble its efforts to restore trust.